

# DCOR 3

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# Relay Client Portal Deck

Wireframes

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# Login Page



Sign in to **Rēlay** Client Portal

Email

Password

Remember me

[Forgot Password](#)

# Forgot Password



Sign in to **Rēlay** Client Portal

**Can't Sign In? Forget your password?**

Enter your email address below and we will send you your password reset instructions.

**Enter your email address**

[Send me reset instructions](#)

A note about spam filters

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[Back to login](#)

# Forgot Password Email Sent

The screenshot shows the Verizon Client Portal sign-in interface. At the top left, there is a blue header with the Verizon logo and the text "Client Portal". Below this is a white sign-in box with a black border. The sign-in box contains the text "Sign in to **Rēlay** Client Portal". There are two input fields: "Email" with the value "Paul.B@aol.com" and "Password" which is empty. Below the password field is a blue "Sign in" button. At the bottom of the sign-in box, there is an orange message box with the text "Instructions for signing in have been emailed to you".

# Modal Window

**Client Portal**

**Sally Smith**  
Open Issues: 3

915-324-2145 [edit](#)

**Account Number(s)**  
Cable Television - 5486215452008  
High Speed Internet - 2564789512201

**Notification Frequency**  
Weekly

Inbound

Outbound

Notes

All

Close this Customer

**Inbound**

Chat	<a href="#">[Original Message Title]</a> (3)	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	5486215452008 [Campaign] [Batch]	02/02/2012 12:45 pm
Chat	<a href="#">[Original Message Title]</a>	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	5486215452008 [Campaign] [Batch]	01/31/2012 1:32 pm
Feedback	<a href="#">[Feedback Title]</a>	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	2564789512201 [Campaign] [Batch]	01/29/2012 9:18 a

Recent history

Chat	<a href="#">[content]</a>	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	5486215452008 [Campaign] [Batch]	01/28
Note	<a href="#">[content]</a>	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	Note on Customer	01/25/2012 12:45 pm
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laccus aut			2564789512201 <a href="#">Message</a>	01/25/2012 12:45 pm

**Lorem Ipsum**

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OK

# Modal Window-2 Choices

Client Portal

**Sally Smith**  
Open Issues: 3

915-324-2145 [edit](#)

**Account Number(s)**  
Cable Television - 5486215452008  
High Speed Internet - 2564789512201

**Notification Frequency**  
Weekly

search...

Inbound

Outbound

Notes

All

Close this Customer

**Inbound**

Chat	<a href="#">[Original Message Title]</a> (3)	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	5486215452008 [Campaign] [Batch]	02/02/2012 12:45 pm
Chat	<a href="#">[Original Message Title]</a>	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	5486215452008 [Campaign] [Batch]	01/31/2012 1:32 pm
Feedback	<a href="#">[Feedback Title]</a>	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	2564789512201 [Campaign] [Batch]	01/29/2012 9:18 a

Recent history

Chat	<a href="#">[content]</a>	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	5486215452008 [Campaign] [Batch]	01/28
Note	<a href="#">[content]</a>	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	Note on Customer	01/25/2012 12:45 pm
Feedback	<a href="#">[content]</a>	Loribusci occum rem none aut arum et laccus dolorecabore magnis occum rem none aut	2564789512201 [Campaign] [Batch]	01/25/2012 12:45 pm
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**Lorem Ipsum**

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I am still working

Yes, sign me out

# Author Profile/Settings

 **Client Portal**

Q | search...

[Dashboard](#) ▶

## Rēlay Profile/Settings

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### Profile

Name

Email Address

Phone #

---

### Settings

#### Notification Frequency

Push Alert Frequency: Low  
Aperem aborporiam, Repernam, Sinctem, Guam

#### Passcode Settings

Old Passcode

New Passcode

Confirm New Passcode



# Author Admin Profile/Settings

[Dashboard](#)

## Rēlay Profile/Settings

### Profile

Name

Email Address

Phone #

### Settings

Receive email alerts Recieve new messages in the queue

Notification Frequency Push Alert Frequency: Low  
Aperem aborporiam, Repernam, Sinctem, Guam

### Passcode Settings

Old Passcode

New Passcode

Confirm New Passcode

# CSR Profile/Settings

[Dashboard](#)

## Rēlay Profile/Settings

### Profile

Name

Email Address

Phone #

### Settings

Receive email notifications Recieve new messages in the queue

Notification Frequency  
 Push Alert Frequency: Low  
Aperem aborporiam, Repernam, Sinctem, Guam


### Passcode Settings

Old Passcode

New Passcode

Confirm New Passcode

# Self Profile/Settings Edit

 **Client Portal**

Q search...

[Dashboard](#) ▶

## Rēlay Profile/Settings

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**Profile**

Name

Email Address

Phone #

---

**Settings**

Notification Frequency

Push Alert Frequency: Low  
Aperem aborporiam, Repemam, Sinctem, Guam

**Passcode Settings**

Old Passcode

New Passcode

Confirm New Passcode

# 404 Edit




## 404 Page Error

Sorry, this page was not found.

[Back to Dashboard](#)

# User Signed Out



Sign in to **Rēlay** Client Portal

**Email**

**Password**

Remember me

[Forgot Password](#)